



COVID-19

During the COVID-19 pandemic, Wolper has continued to provide high quality, safe care by following the infection control guidelines provided by NSW Health. A COVID-19 Prevention and Management Plan Policy is in place which is reviewed and updated regularly.

Screening and assessment of everyone entering the facility is essential to prevent or limit transmission. Visitor numbers have been reduced and everyone has their temperature checked, answers screening questions and provides their contact details on arrival to help with contact tracing. Physical distancing is a way of life and all staff are required to keep 1.5 metres apart. MoveWell and Rehabilitation programs have been modified and a Covid Safety Marshall has been appointed.

Cleaning services have been increased so frequent use areas are cleaned several times per day with disinfectant wipes. Personal Protective Equipment (PPE) is readily available as well as ample hand sanitiser and signage throughout the hospital. Thank you for your assistance during these challenging times

RENOVATIONS

Over the past couple of years Wolper has developed exciting plans for new patient rooms, staff offices and storage areas. In consultation with our Consumer Focus Groups, wonderful feedback and suggestions have been included in the redesign of reception and the Coffee Kiosk. Externally the updating of staff outdoor areas and the landscaping around the building have also incorporated feedback from the Wolper community. We appreciate your patience while construction is completed this year. We expect the outcomes to be very beneficial to all.

HAND HYGIENE

Hand Hygiene is the most effective method of preventing the spread of infection. We conduct 3 audits every year where all clinical staff are observed to monitor their compliance with hand hygiene requirements. These results are submitted to Hand Hygiene Australia (HHA) and our results are compared to the National Benchmark rate. A significant improvement in hand hygiene has been noted nationally related to COVID 19 management.

Audit Period	Wolper Rate	HHA National Rate
Audit 1 2020	86.2%	85.7%
Audit 2 2020	96.1%	88%

MEDICATION MANAGEMENT OUTCOMES

Safe handling of medications during COVID-19 pandemic. Medications brought in from home are handled with gloves. All surfaces they come into contact with are wiped down with an approved disinfectant wipe.

Medication Management Audits	Wolper Rate	Benchmark Rate
Medication Management	97%	96%
Medication Documentation	83%	89%